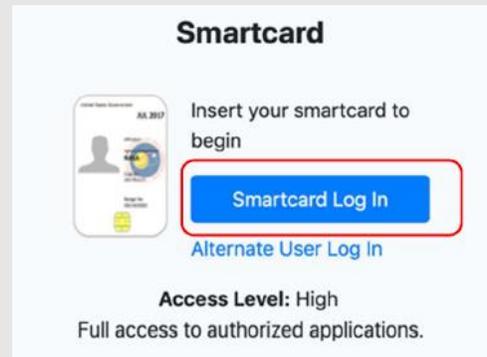


Instructions for Viewing and Updating Smartcard Badge Certificates

Viewing the Expiration Date for Windows and Macintosh Users

1. Browse to <https://id.nasa.gov> using Chrome (do not use Firefox)
2. Select Smartcard Login (if prompted to logon with username/password, select Cancel)
3. Highlight your certificate (usually applicable if multiple people have used your system)
4. Select "Show Certificate"
5. Verify that the certificate information is valid
6. Select Continue and enter PIN
7. If you can authenticate successfully, you are ready for mandatory smartcard login and may close the browser



Updating Smartcard Certificates

Windows

See [Using ActivClient to update your Smartcard Badge](#).

Macintosh

Updating a Smartcard Certificate is not available for Macintosh and can only be performed by using ActivClient on a Windows computer. Certificates can also be updated at the Badging Office via appointment.